1. Admission to the Causeway Lounge

1.1 All passengers are welcome to the 'Causeway Lounge'
1.2 Please wait at the reception desk to be checked in.
1.3 To gain access to the lounge a valid voucher or card must be presented *(See Partners list)*
1.4 You can also pay on arrival *(Contactless Payment is encouraged).*
1.5 On entry you will be allocated a seating area within the Causeway Lounge
1.6 Please note admission to the Causeway Lounge will only be accepted two hours and thirty minutes before the time of departure and not before. Admission will be allowed up to 15 minutes before closing time and you will be notified on entry of the closing time.

2. Admittance & Stay within the Causeway Lounge:

2.1 Admittance to the lounge is at the discretion of the lounge management team and entrance to the Causeway Lounge may be refused when:

- It is at operational capacity.
- The dress code is not adhered to*

**Smart casual or business attire is required; tailored shorts are permitted. Please refrain from wearing sportswear, including football tops, fancy dress or any items with slogans that may cause offence.*

2.2 Passengers may be requested to vacate the Causeway Lounge when:

- Any passenger is deemed to be acting in an inappropriate manner.
- Any passenger is being disruptive and/or causing upset to other passengers/staff.
- Unacceptable amounts of alcohol are consumed.
- Persons under the age of 18 years consume alcohol.
- The maximum stay is exceeded.
- Children have been left unattended.
- In an emergency situation.
- It is Closing time.

3. Further Terms & Conditions:

3.1 Length of stay in the Causeway Lounge is a maximum of two hours, for any flight. Provisions **cannot** be made in exceptional circumstances.
3.2 Complimentary alcoholic beverages are limited to two per person, thereafter the customer shall be charged as indicated. **Alcohol allocation is non-transferable.**
3.3 Food & Beverages provided by the Causeway Lounge must be consumed within the lounge.
3.4 Whilst every effort will be made to assist lounge guests, the Causeway Lounge will not be responsible for informing guests of flight information and will operate a 'Silent' lounge policy, therefore no announcements will be made. The Causeway Lounge will display a flight information screen.
3.5 The Causeway Lounge will not be held responsible for lost or stolen property.
3.6 Children are permitted in the Causeway Lounge and children under the age of two are allowed free entry. All Children must be accompanied and supervised by an adult at all times.
3.7 Current Opening hours are subject to change without notice however the Causeway Lounge will endeavour to display opening times as far in advance as possible.
3.8 Smoking/Vaping is strictly prohibited in the lounge.
3.9 The Causeway Lounge reserves the rights to vary entrance fees and hours of operation at any time.
3.10 The Causeway Lounge will not facilitate group bookings of 7 or more persons. The maximum party size is 6 persons.
3.11 You can cancel or amend your booking at any period up to 24 hours before your booking is scheduled to commence at no extra charge. The simplest way to amend or cancel a booking is to log into your account via 'Manage My bookings'
3.12 Abuse of our staff will **not be tolerated** and could result in receiving a ban from the Causeway Lounge.

Belfast International Airport Bye laws must be adhered to at all times.